



Terms & Conditions - Reserving Your Trip

Updated: January 2014

Signing Up for a Trip: To reserve your Sonoma on a Bike trip please call (800-499-2453) or your professional travel agent or at www.SonomaOnaBike.com.

The Trip Deposit: We require a \$600 per person deposit. Deposits may be made by check, money order or a major credit card (Visa, MasterCard, American Express).

Paying the Deposit: The balance of your scheduled trip cost is due 95 days prior to departure. Balances may be paid by check or money order in U.S. dollars or by credit card. With your authorization, we automatically bill your credit card when the balance is due. If final payment is not received when due, Sonoma on a Bike reserves the right to cancel your reservation.

Trip Pricing: Prices are per person based on double occupancy, quoted in U.S. dollars. Prices may change in the course of the year. If the trip price is reduced, you will receive the lower price. You can always find the most current prices on our website or by calling us. Once you book your Sonoma on a Bike trip, your price is guaranteed. Prices cover land costs only once the trip begins; they do not include airfare to and from the trip or the land charges to the trip meeting point.

Transfer Between Departure Dates: You may transfer from one Sonoma on a Bike trip date to another trip date up to 95 days before trip departure without penalty—except Private or Custom Trips.

Trip Cancellation Policies: If you must cancel your reservation, your cancellation fee will be determined according to the policy outlined below. Exceptions to our cancellation policy cannot be made for any reason, including weather, terrorism, civil unrest or personal emergencies. There is no refund for arriving late or leaving a trip early. Private rooms are considered part of the total trip cost and are subject to cancellation fees. Percentage charges are calculated on total trip cost.

Cancellation Fees (Per Person)			
Days Prior to Trip Start	Scheduled Trips	Private Trip	Custom Trips
126+ days	\$200	\$600	30%
95-125	\$200	30%	50%
61-95 days	30%	50%	75%
31-60 days	60%	75%	100%
0-30 days	100%	100%	100%

Release of Liability: Guests are required to provide a signed Release of Liability, Assumption of All Risks, and Arbitration Agreement and a completed Personal Information form prior to trip departure; you will receive these materials shortly after reserving your trip. We are unable to allow guests to participate in any aspect of a Sonoma on a Bike trip without a signed release form.

Guarantee Policy: All Sonoma on a Bike trips are guaranteed to run once four or more guests book, excepting only in cases of force majeure or the failure of third parties—such as hotels—to honor their reservations, in which case all payments received to date will be refunded, which constitutes full settlement. Sonoma on a Bike is not responsible for expenses that are incurred in preparation for any canceled trips, such as airline tickets, or for costs that are incurred due to travel delays, flight cancellations or illness.